

## 5 Year Health-Death-Lost or Stolen

We will replace your pet within the 1st 5 years of life under the following conditions:

### 1. HEALTH

1a. In the event of the death/contraction of disease that greatly affects the life quality of your pet due to genetic or hereditary disease, Seller will replace the pet with another of equal value by the stipulations laid out below. Seller reserves the right to withhold certain puppies from the replacement program. Original pet if living, all documents requested by Seller, and signed AKC papers are to be returned to Seller no later than 7 days after exercise of this Guarantee.

1b. In the event of the death/contraction of disease that greatly affects the life quality of your pet due to genetic or hereditary disease throughout the pet's first 5 years of life, Seller will issue a credit in the amount of the applicable percentage of the original cost towards the purchase of a replacement puppy of same or greater value. Credit is good for 90 days from date of death/contraction of the pet or if no puppy of the same breed & sex is available, time is extended until a puppy becomes available. Percentages as follows: Up to 1 year old: 100%, 13 months to 2 years old: 60%, 25 months to 3 years old: 40%, 37 months to 4 years old: 30%, 49 months to 5 years old: 20%

1c. Purchaser is responsible for the daily care and upkeep of the pet, including all immunizations and examinations recommended after purchase, as well as providing necessary vet visits, medication and follow-up treatments from vet visits.

### 2. DEATH

2a. Seller guarantees the life of your pet for 5 years as laid out below. The only exclusion is for the death of the pet due to negligence.

2b. In the event of the death of the pet due to accident, within the first 5 years of life, Seller will issue a credit in the amount of 40% of the original price for the first 3 years & 20% for years 4 & 5 toward the purchase price of a replacement pet of equal or greater value. Credit must be used within 90 days of the pet's death or if no puppy of the same breed & sex is available, time is extended until a puppy becomes available. This does NOT include accident due to negligence of any kind. For example: letting your pet outside, unleashed, without a fence, and it runs in the road & gets hit by a car...this is negligence.

2c. In the event of the death of the pet due to accident, a death certificate from a licensed veterinarian must be presented to Seller within five days of the accident, showing cause and circumstance of death.

### 3. LOST OR STOLEN

3a. In the event that the pet is lost or stolen, within the first 5 years of life, Seller will issue a credit in the amount of 50% of the original price towards the purchase price of a replacement pet of equal or greater value. Such credit must be used within 90 days of the pet's disappearance or if no puppy of the same breed & sex is available, time is extended until a puppy becomes available.

3b. In the event that the pet is lost or stolen, the Buyer must advertise the lost pet in a major local newspaper for a period of one week starting twenty-four (24) hours after the loss. In addition, the Buyer must notify the police, Humane Society and Animal Control of the loss.

3c. The Buyer must present the Seller with copies of the police report, the advertisement and paid advertisement bill in order to exercise this Guarantee.

**APPLIED CONDITIONS: PLEASE READ CAREFULLY. FAILURE TO EXECUTE THE FOLLOWING WILL VOID YOUR 5 YEAR GUARANTEE.**

Pet must be examined by a licensed vet within 24 hours of receipt, excluding Sundays, for a wellness check. Results MUST be e-mailed to us within 24 hours of wellness check. Please make an appointment for a wellness check before you receive your baby. All vet visits, nutrition receipts, etc. must be kept & made available to Seller upon request & upon exercise of this guarantee.

Buyer must notify Seller office by phone immediately (within 24 hours) of the diagnosis of the condition and request a replacement puppy.

All shots, worming, and heartworm preventative must be kept up to date and documented by a licensed Veterinarian, records of which are to be provided to Seller by e-mail upon request. A heartworm test must be done on living pets by your Vet and the results must be Negative. If a positive test results, your pet does not qualify for replacement, and this contract is VOID.

The pet must not be altered in any way. Note: Spaying or neutering young animals (before 2 years of age) can contribute to improper bone, muscle growth, & maturity, which is especially important in the Bulldog Breeds.

The pet, if alive, signed AKC Papers, All Health Records, and any other requested documents must be returned to Seller at Owner's expense within 7 days of a replacement request to be eligible for a replacement.

Pet must be kept on NuVet Supplements for life and be fed what is considered a high grade dog food. Most foods purchased from PetSmart are eligible. Most foods purchased from Walmart will void this guarantee, except Purina One Foods. Also, Purina Puppy Complete is acceptable. Keep ALL receipts! We will ask for them. NuVet Supplements purchased from the link on our site will generate a receipt to us for your convenience.

Pet's microchip must be registered in the Purchaser's name within 30 days of receipt of pet.

Buyer must supply to seller immediately ANY requested receipts, vet records, or any other request from seller at any time.

The value of the pet for the purpose of this guarantee is solely the original purchase price, not including shipping costs, crate, health certificate, or other costs.

Replacement pets have NO Guarantee; Seller cannot & does not replace replacement pets.

Any condition found to be the fault of improper care or diet is NOT Covered under this Guarantee.

Any condition or illness contracted AFTER the Buyer takes possession of the pet is NOT covered by this Guarantee.

Example: Pneumonia. Hereditary conditions are present at birth & therefore cannot be contracted.

Seller will replace my pet with the 1st available equal of the same breed & sex. I understand that Seller has the right to withhold specific puppies from the replacement program at their choosing.

Seller will not pay Vet Bills or reimburse me for any Vet or Other Bills in connection with original pet or replacement pet under ANY circumstances.

Venue and jurisdiction for litigation arising out of or related to Seller shall lie exclusively in Escambia County, Florida if the pet originated there, and Riverside County, California if the pet originated there.

Seller will not accept any returns other than pursuant to the Guarantee, below and under those circumstances only, shall the Pet shall be replaced.

Limitations of Guarantee: The Guarantees herein are non-transferable. The pet must be in good physical condition. No replacement will be given if the pet has been bred or develops hip dysplasia due to excessive weight gain resulting from the dog being neutered or spayed. No replacement will be given if breeds that are known to be prone to hip dysplasia are overweight or over-exercised. No replacement will be given if the registration application form has expired. Customer must follow the seller recommended nutritional program, including recommended food and vitamin supplements. Customer must retain all receipts for food, vitamins and vet records to show adherence to this guarantee. Pets must not be over-exercised during their growth period, the first two years of life. All of the above-mentioned conditions must be met or all Guarantees will be void. A licensed veterinarian must do all laboratory verifications. Customer is responsible for transportation costs to and from Seller. If pet is found and certified by a licensed veterinarian to have congenital or hereditary disorders that adversely affect the health of the animal, and if Seller is notified within two business days of the veterinarian's determination, then Seller will provide a replacement pet of equal value under the terms herein. However when making a claim, Seller may request the customer to get a second opinion from another vet before being reviewed by our vet. Seller will not be responsible for veterinarian fees or shipping costs. Seller is not responsible for any veterinarian expenses accumulated on returned or replaced pet.

Other Considerations:

Transportation is arranged through third party carriers frequently there are delays for numerous reasons including but not limited to weather, logistics, mechanical failure or other unforeseen events. Seller shall not be responsible or liable directly or indirectly for any delays that may cause you inconvenience or financial loss.

This contract is not valid outside the United States or Canada, nor is the contract, or the guarantee herein assignable.

Registration papers for all registered puppies will be sent by regular mail. If the papers are lost, the purchaser is responsible for the cost of obtaining new papers. However, we will assist you by providing a copy of these papers.